

## CE Labs

### Warranty and RMA Requirements

#### **Warranty Statement**

(applies to all units sold by CE labs®)

Cable Electronics, Inc. warrants all products to be free from defects in material and workmanship, under normal use and service, for a period of one year from the purchase by the original purchaser. If any product is defective or malfunctions, Cable Electronics will replace or repair the unit (at our option) within a reasonable time. No expressed or implied warranty is made for any defects or damage caused by immersion or exposure to liquids, abuse, neglect, improper operation of unit, excess wear and tear and or defects resulting from unauthorized disassembly and or modification.

#### **RMA Requirements**

In order to return any product to CE Labs, it should meet the following requirements.

- The unit should be in warranty (if not charges may apply to repair)
- The unit failed because of defective components or have arrived “DOA” from the supplier
- **An RMA (Return to Manufacturer Authorization) number must be acquired by either phone, email or fax from CE Labs (anything that arrives for service without an RMA number will not be processed)**
- When shipping returns to CE Labs, the RMA number must be visible on the outside of the box, and referenced on any paperwork included with the unit.
- Provide complete return shipping information so that the unit can be returned after the repair is complete.